

Transcript of **APRIL MARIE RECTOR**

Date: November 17, 2014

Case: MAHDAVI v. NEXTGEAR CAPITAL, INC., ET AL

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Case 1:14-cv-00648-TCB, Document 58-15, Filed 12/16/14, Page 2 of 25 Page ID# 627 DEPOSITION OF CORPORATE DESIGNEE, APRIL MARIE RECTOR CONDUCTED ON MONDAY, NOVEMBER 17, 2014

1 (Pages 1 to 4)

			1 (rages 1 to 4
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1	IN THE UNITED STATES DISTRICT COURT	1	APPEARANCES
2	FOR THE EASTERN DISTRICT OF VIRGINIA	2 ON BEHALF OF PLAINTIFF:	
3	Alexandria Division	3	JONATHAN EDWARD LEVINE, ESQUIRE
4	X	4	LEVINE DANIELS & ALLNUTT PLLC
5	JODI C. MAHDAVI, :	5	5311 Lee Highway
6	Plaintiff, :	6	Arlington, Virginia 22207
7	v. : Case No.:	7	(703) 525-2668
8	NEXTGEAR CAPITAL, INC., et : 1:14-cv-00648-TSE-TCB	8	
9	al., :	9	ON BEHALF OF DEFENDANT PAR SERVICES INC.:
10	Defendants. :	10	JAMES N. MARKELS, ESQUIRE
11	X	11	JACKSON & CAMPBELL PC
12		12	1120 Twentieth Street, NW, South Tower
13	Deposition of PAR SERVICES, INC.,	13	Washington, DC 20036
14	By and through its Corporate Designee,	14	(202) 457-1600
15	APRIL MARIE RECTOR	15	
16	Washington, DC	16	ON BEHALF OF DEFENDANT NEXTGEAR CAPITAL INC.:
17	Monday, November 17, 2014	17	JAMES D. BRAGDON, ESQUIRE
18	2:32 p.m.	18	GALLAGHER EVELIUS & JONES LLP
19		19	218 North Charles Street, Suite 400
20	Job No.: 70226	20	Baltimore, Maryland 21201
21	Pages: 1 - 55	21	(410) 727-7702
22	Reported By: Lee Bursten, RMR, CRR	22	
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1	Deposition of PAR SERVICES, INC., By and	1	
2	through its Corporate Designee, APRIL MARIE RECTOR, held at the offices of:	2 3	
3	neid at the offices of:	4	By Mr. Levine 5
4		5	
5	IACUCON & CAMPRELL DC	6	EXHIBITS
6	JACKSON & CAMPBELL PC	7	
8	1120 Twentieth Street, NW	8	(Attached to transcript. Exhibit 2 was not introduced.) PAR DEPOSITION EXHIBITS PAGE
9	South Tower	9	
	Washington, DC 20036		1
10	(202) 457-1600	10	Exhibit 3 Defendant PAR Services Inc.'s 18 Answers to Plaintiff's First Set
11 12		12	
			of Interrogatories
13		13	Exhibit 4 Defendant PAR Services Inc.'s 19 Responses to Plaintiff's First
14	Durguent to agreement before I Deserter	15	Responses to Plaintiff's First
15	Pursuant to agreement, before Lee Bursten,	16	Request for Production of Documents
16	Registered Merit Reporter, Certified Realtime		
17	Reporter, and Notary Public in and for the District	17	Exhibit 5 PAR document production 20 Exhibit 6 Maryland Notice of Security 39
18	of Columbia, who officiated in administering the oath	18	•
19	to the witness.	19	Interest Filing Exhibit 7 Mehdovi letter to PAP 5/23/14 43
20		20	Exhibit 7 Mahdavi letter to PAR, 5/23/14 43
21 22		21	
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	5		7	
1	PROCEEDINGS		MR. MARKELS: Is there a question pending?	
2	APRIL MARIE RECTOR	2	I'm sorry.	
3	having been duly sworn/affirmed, testified as		MR. LEVINE: I just asked her if she could	
4	follows:		review it.	
5	EXAMINATION BY COUNSEL FOR PLAINTIFF	5	A Sure.	
6	BY MR. LEVINE:	6	Okay. Yes.	
7	Q Would you please state your name.	7	BY MR. LEVINE:	
8	A Sure, it's April Marie Rector.	8	Q Have you seen this document before?	
9	Q And who is your employer?	9	A I don't recall seeing this one before.	
10	A PAR Services.	10	Q Do you understand you're here as the	
11	Q And where is PAR Services located?	11	corporate representative for PAR Services?	
12	A We're in Clinton, Maryland.	12	A Yes.	
13	Q And do you work in Clinton, Maryland?	13	Q And to give testimony on the subject	
14	A I do.	14	matters that are identified in this notice of	
15	Q And what's the address in Clinton?	15	deposition?	
16	A 6504 Yochelson Place. And the zip code is	16	A Yes. I've gotten so many documents on it,	
17	20735.	17	so everything kind of looks the same; but I	
18	Q And what's your job title?	18	understand why I'm here.	
19	A Manager.	19	Q Sure. Now, the notice of deposition	
20	Q And what are your day-to-day		identifies several subject matters that you're called	
21	responsibilities?	21	on to give testimony to. And are you here to give	
22	A Day-to-day, just kind of watch over	22	testimony on each of these items?	
	6		8	
1	everything, any problems that come in I take care of,	1	A In this deposition here?	
2	handle the insurance. Just managing the office		MR. MARKELS: To the extent that PAR knows	
3	employees, things of that nature.	3		
4	Q What kind of business is PAR Services?	4	A Yes, so whatever questions I can answer.	
5	A It's a repossession company.	5	MR. LEVINE: I'll just ask you, don't	
6	Q Does it do general towing or just	6	instruct your witness. You can give an objection.	
7	repossessions?	7	MR. MARKELS: I'm just saying, she can only	
8	A Just repossessions.	8	testify as PAR's representative as to what PAR knows	
9	Q And how long have you been at PAR Services?	9	personally.	
10	A I've been there 15 years.	10	MR. LEVINE: I understand. That's a	
11	Q And how long have you been a manager there?	11	direction telling your witness how to testify. You	
12	A About ten years.	12	can object, that's fine. I would appreciate it if	
13	Q So you were a manager in May of 2014?	13	you would not give instructions like that.	
14	A Yes.	14	BY MR. LEVINE:	
15	Q And are you familiar with the facts and	15	Q Are there any of the designations that you	
16	circumstances of this case?	16	are unable to testify to?	
17	A Yes.	17	MR. MARKELS: I'm going to object as to	
18	Q Okay. And I would like for you to take a	18	form. Go ahead and answer.	
19	look at what's been marked as PAR 1.	19	A Can you repeat that question one more time?	
20	(PAR Exhibit 1 was marked for	20	I'm sorry.	
21	identification and attached to the deposition	21	BY MR. LEVINE:	
22	transcript.)	22	Q Sure. Of the subject matters that are	
	- -	1	•	

3 (Pages 9 to 12)

			3 (Pages 9 to 12)
	g)	11
1	identified in the notice, are there any of them that		subject BMW.
2	you are unable to provide testimony to?	2	Q So PAR Services has no information on
3	A Yes.	3	NextGear's interest in the
4	Q Okay. Which one?	4	A Well, no, I'm sorry. No.
5	A Okay. So there's there's a few. Okay.	5	I can't answer question number 25, PAR
6	So the chain of title of the BMW, I don't understand	6	Services's allegation that plaintiff does not have
7	that.	7	good title to the subject BMW. That would be a
8	Q Is that because you don't have any	8	question that I would have to direct towards
9	information on that?	9	NextGear. I just know the information that was
10	A Right. I just have information on what was	10	provided to me. So I don't know that's a question
11	supplied to us by NextGear.	11	that I don't think I would be able to answer.
12	Q Okay. But there's nobody else at PAR	12	Q Okay. Is there anyone at PAR Services who
13	Services who would have information on the chain of	13	would have any information on whether or not
14	title?	14	Mrs. Mahdavi had good title to the BMW?
15	A No.	15	A No. I think that may be okay. I think
16	Q So you are able to testify that PAR	16	that may be I mean, I should be able to provide
17	Services has no information on the chain of title?	17	you with answers to the best of my knowledge on the
18	A Correct.	18	rest of the information that's here.
19	Q Okay. That's fine. So to me that would	19	Q Okay. Thank you. Have you ever given a
20	be, you can testify on that, just you would testify	20	deposition before?
21	what information PAR Services has on that subject	21	A I have.
22	matter.	22	Q And so you understand that if you don't
	10		12
1			
1	A Correct.		understand a question, please let me know.
2	Q Can we be in agreement on that?	2	A Yes.
3	A Yes.	3 4	Q Okay. And if you don't say anything, I'm
5	Q Okay.A I mean, some of these questions I don't	5	going to assume that you understand my question. Is that fair?
6	A I mean, some of these questions I don't really understand. You may have to, you know, break	6	
7	them down for me a little bit. There may be some	7	
8	things that I don't understand. Do you want me to	8	
9	look through each individual one and tell you which	9	A One. Q And when was this?
10	ones I don't understand?	10	A That was approximately a year ago.
11	Q You can do that, sure.	11	Q And where was this?
12	A Okay. Or are we going to go through these	12	A Which state?
13	one by one?	13	Q Yes.
14	Q Probably not one by one.	14	A It was in Maryland.
15	A Okay.	15	Q And do you recall what the case was about?
16	Q Not individually.	16	A It was a driver that we had working for us
17	A Okay. Because there's some information on	17	at the time, was involved in an accident, and then I
18	here that or some of the questions that I think I	18	just had to give testimony as to what his pay was,
19	would have to refer to NextGear.	19	his yearly pay, year to date, things like that, if he
20	Q Okay. Which ones?	20	was full-time, part-time employee.
21	A Well, like the chain of title, for example,	21	Q Okay. And was this in a lawsuit?
22	that would be one. NextGear's interest in the	22	A It was.
1	vine modiu de viie. Meatocal d'intelest in the		11 It was.

4 (Pages 13 to 16)

			4 (rages 13 to 10)
	13		15
1	Q And was PAR Services a defendant?	1	mean, originally we were notified by Ms. Mahdavi's
2	A No. The driver that worked for us was	2	attorney's office, which I don't believe it was you,
3	3 suing the person that had hit him, was basically		it was a female I had spoken to once or twice before
4	4 suing that company, and that insurance company.		from your office. And that you know, and then we
5	Q It didn't involve a repossession?	5	did the repossession, and then there was obviously
6	A No. No. It had nothing to do with a	6	some issues.
7	repossession. He was driving a rollback and got	7	And that's how we got involved, after the
8	rear-ended.	8	repossession.
9	Q Have there been any other lawsuits against	9	Q Other than yourself, is there anyone else
10	PAR Services or relating to an allegation that PAR	10	at PAR Services who would have firsthand knowledge of
11	Services improperly repossessed a vehicle?	11	the repossession?
12	MR. MARKELS: Objection, relevance. Go	12	A The agent that repossessed the vehicle.
13	ahead.	13	Q Who is that?
14	A Not that I can recall, like recently in the	14	A Terrence Kelley.
15	past year. No. Not that I can recall at the moment.	15	Q Is that K-E-L-L-Y?
16	BY MR. LEVINE:	16	A K-E-L-L-E-Y.
17	Q Other than your attorney, have you	17	Q Is he a PAR Services employee?
18	discussed the facts of this case with anybody?	18	A He is.
19	A Not after the repossession took place.	19	Q And he was employed by PAR Services on the
20	Like as far as any as far as giving information	20	date the BMW was repossessed?
21	for attorneys and such, no.	21	A He was, yes.
22	Q So in preparing for your deposition, you	22	Q And he was acting within the scope of his
	14		16
1	only spoke with your attorney?	1	employment?
2	A Correct.	2	A He was.
3	Q Did you review any documents in preparation	3	Q Have you discussed the repossession of the
4	for the deposition?	4	vehicle with Mr. Kelley?
5	A Just the documents that had been mailed to	5	A Just what occurred the night of the
6	me I believe by your office, just the things you	6	repossession.
7	guys sent like a big stack of I was always getting	7	Q When did you discuss that with him?
8	something in the mail. So just that was pretty much	8	A When it happened.
9	it. I mean, other than that, no. There's not a	9	Q And subsequent to that, did you have any
10	whole lot to review.	10	discussions with Mr. Kelley about the repossession?
11	Q Okay. Did anyone from NextGear provide any	11	A No. Just after it happened, just getting,
12	documents to you?	12	you know, the information from him as far as what
13	A No, not that I recall. No.	13	occurred, you know, after that. I mean, it was just
14	Q So what's your basis for the knowledge of	14	what happened the night of the repossession.
15	the facts and circumstances of this case?	15	Q And what did he tell you had happened the
16	A As far as how are we involved, or like	16	night of the repossession?
17	Q How are you personally aware of PAR	17	A He went out to the location that was
18	Services's involvement?	18	provided to us by NextGear Capital. He attempted to
19	A With the repossession or with the current	19	repossess the BMW, knocked on the door to try and
20	lawsuit that's going on?	20	obtain the keys, and I believe it was Ms. Mahdavi
21	Q Let's start with the current lawsuit.	21	that had come to the door. She contacted her
22	A Okay. Just notification through mail. I	22	husband, who advised her not to turn the car over.

5 (Pages 17 to 20)

	5 (Pages 17 to 20)					
	17	7	19			
1	And so once he you know, once		Q Take a moment to review this document.			
2	Ms. Mahdavi and her husband I guess spoke or whatnot,	2	A Okay.			
3	that she was not giving the keys up. So he left. He	3	Q And the answer to question number 1 states			
4	hooked up to the car, which actually the car was	4	that you were the person who answered, assisted, or			
5	already hooked up. He knocked on the door after he	5	provided the information for the interrogatories with			
6	hooked it up to get the keys, and he left.		the assistance of counsel?			
7	At which time, when he left, he left, he	7	A Correct.			
8	stopped at a 7-Eleven not far from her house, went	8	Q And that nobody else other than counsel			
9	inside, got some things, and then he was leaving the	9	assisted?			
10	parking lot of the 7-Eleven and he was approached by	10	A Correct.			
11	a male driving another vehicle who tried to block him	11	Q And are all the answers true and accurate			
12	in. He assumed it was Ms. Mahdavi's husband, because	12	to the best of your knowledge?			
13	he knew she had been on the phone with her with	13	A Yes. Yes. No, everything's correct. I			
14	him. So he left. The guy tried to run him off the	14	was just yes. Everything is accurate.			
15	road a couple of times.	15	(PAR Exhibit 4 was marked for			
16	He found there was some roadwork going on.	16	identification and attached to the deposition			
17	He pulled over to where the cops were. He got out,	17	transcript.)			
18	advised them what was happening. The gentleman who	18	BY MR. LEVINE:			
19	actually tried to run him off the road, which I	19	Q Take a moment and review this document.			
20	believe was Ms. Mahdavi's husband, he got out as	20	A Okay.			
21	well. They all had to give their IDs or		Q It's been marked as PAR 4.			
22	identification to the police officers who were there.		A Okay.			
	18	3	20			
1	And so the police officers made the	1	Q Are you familiar with this document?			
2	determination that we were within the law to take the	2	A I mean, there was so much I mean, yeah.			
3	vehicle and allowed the driver to proceed.	3	Yes. It all seems the same to me.			
4	Q Do you know the name of that officer?	4	Q To the best of your knowledge, is			
5	A It's on the there was a copy, and I	5	everything true and accurate?			
6	believe everybody should have a copy of it. It has	6	A Yes. Oh, okay. Yes, this is these are			
7	my business card and also has a case number and I	7	the emails here. Let me just take a look at this.			
8	believe also has the officer's number on there, or	8	Q I've got a stack of documents marked as PAR			
9	name and badge number.	9	5.			
10	Q And you know all this from what Mr. Kelley	10	(PAR Exhibit 5 was marked for			
11	told you?	11 12	identification and attached to the deposition			
12	A Correct.		transcript.)			
13	Q Did you ever speak to the police officer?	13	A Okay.			
14	A I did not.		BY MR. LEVINE:			
15	Q Did you speak to Mr. Mahdavi?	15	Q Are you familiar with those documents?			
16	A I did not.	16 17	A Yes.			
17	Q Have you ever spoken to Mrs. Mahdavi?		Q Those documents were produced by PAR in			
18	A I have not.		response to the request for production of documents?			
19	(PAR Exhibit 3 was marked for	19	A Yes.			
20	identification and attached to the deposition	20	Q Does PAR have anything to add in response			
21	transcript.)	21	to the request for production of documents?			
22	BY MR. LEVINE:	22	MR. MARKELS: I'll just note, counsel, I			

6 (Pages 21 to 24)

			6 (Pages 21 to 24)
	21		23
1	sent you an email Friday with three additional	1	additional responsive documents?
2	documents that were attached to it, 77 to 79.		A No, not to my knowledge. It was very
3	MR. LEVINE: Oh, okay.		limited.
4	MR. MARKELS: I mean, I did.		Q Now, what's the relationship between PAR
5	MR. LEVINE: Okay.	5	Services and NextGear?
6	MR. MARKELS: But barring that, go ahead	6	A NextGear is a client of ours. A business
7	and answer.	7	relationship. We repossess vehicles for them.
8	BY MR. LEVINE:	8	Q How long has there been a business
9	Q Okay. With what counsel has said, and if	9	relationship between them?
10	he says he sent it, I will go and look.	10	A For several years. At least four, five.
11	MR. LEVINE: Do you recall what they were?	11	Q Is there a written contract between PAR
12	MR. MARKELS: There was one that was if	12	Services and NextGear?
13	you want to, I can go get you copies. One was sort	13	A Yes. When we initially started doing
14	of a report, inspection report of the BMW that has a	14	business for them, there was a contract with a fee
15	stamp on it from Manheim showing it had been	15	schedule that was signed with NextGear. But I have
16	received. Another one was a it had like the	16	not located that contract yet, the original from day
17	police officer's ID as well as Ms. Rector's ID, as	17	one. And it may be something that I can pull and
18	well as some notes about the police officer case.	18	submit. I just haven't been able to go through all
19	And then the last one was a fax cover page	19	my records yet.
20	from PenFed to PAR Services. Does that sound	20	Q Okay. And are you usually the point of
21	familiar?	21	contact for PAR Services, between PAR Services and
22	MR. LEVINE: Is that it?	22	NextGear?
	22		24
1	MR. MARKELS: What does it say at the	1	A I have been recently. Over the years,
2	bottom?	2	though, it's changed. There's been different people
3	MR. LEVINE: "Per Pentagon this is her	3	that, you know, have worked with NextGear.
4	employer info."	4	Q Yes. So how about in April/May of 2014?
5	MR. MARKELS: We had it marked PAR	5	A I had direct contact with NextGear at that
6	Services.	6	time.
7	MR. LEVINE: This looks like 75. Here's	7	Q How about Denny Par [sic]?
8	76. So what were the pages?	8	A Yes. He was originally sent the
9	MR. MARKELS: 77 through 79.	9	information in reference to the vehicle driven by
10	MR. LEVINE: 77 through 79. I don't think	10	Ms. Mahdavi.
11	I have those. Can we take a quick two-minute break,	11	Q The BMW?
12	you can run and get them.	12	A Correct.
13	(Recess.)	13	Q And
14	MR. LEVINE: So we are adding to what's	14	A And the other vehicles that were listed on
15	been marked as PAR 5, we are adding to that Bates	15	the there was a repossession log sheet that had
16	stamped documents PAR Services 000077, 78, and 79.	16	numerous vehicles listed on it.
17	MR. MARKELS: Yes.	17	Q That log was sent to Denny Par [sic]?
18	BY MR. LEVINE:	18	A Correct. It was emailed to him.
19	Q So now this is everything that's been	19	Q Okay. And do you know who emailed it to
20	produced by PAR Services in this matter?	20	him?
21	A Yes.	21	A That would have been Dave Freeman. But
22	Q And to your knowledge, there's no	22	there were other it kind of was like an email

7 (Pages 25 to 28)

			7 (Pages 25 to 28)
	25		27
1	where several people were listed on it. But it was	1	out there and, you know, pinpoints the vehicles that
2	emailed to Denny from Dave Freeman.	2	need to be picked up, and then gives the drivers the
3	Q Okay. And do you know if that email has	3	paperwork there. They'll have a list. And then
4	been produced?	4	he'll give them some more paperwork.
5	A Yes. That email is in PAR 5. So the	5	Q What kind of paperwork does he usually
6	initial email starts on page 69 and it goes to page	6	give?
7	74.	7	A A list similar to this. Or you know, a
8	Q Okay. And Dennis Rector, Denny Rector?	8	list like this. I would have to pull other files
9	A Yes.	9	that we've done for him to, you know, let you know
10	Q Now, during Mr. Freeman's deposition, he	10	for sure exactly what the paperwork is, because I
11	called him Denny Par. Is that incorrect?	11	don't know off the top of my head.
12	A Yes.	12	Q Okay. But in this instance, he did not
13	Q It's Denny Rector?	13	Mr. Freeman did not meet your driver when the vehicle
14	A Denny Rector, yes.	14	was repossessed?
15	Q And what's your relationship to Denny	15	A No.
16	Rector?	16	MR. MARKELS: Wait until he asks the
17	A He's my brother.	17	question. We had this problem in the last
18	Q So is PAR Services a family business?	18	deposition. It's common. Wait until he asks his
19	A Yes.	19	question.
20	Q Now, what did PAR Services do in	20	THE WITNESS: Okay.
21	determining the location of the BMW?	21	MR. MARKELS: Go ahead.
22	A We did not determine the location. Dave	22	BY MR. LEVINE:
	26		28
1	Freeman contacted Denny and said he had spotted the	1	Q Mr. Freeman did not meet your driver when
2	vehicle at the residence's address. He gave us the	2	the BMW was repossessed?
3	address and asked us to go there and repossess the	3	A He did not.
4	BMW.	4	Q The BMW was on Mrs. Mahdavi's property when
5	Q And other than providing a list of vehicles	5	it was repossessed?
6	in the email attachment is that PAR Services	6	A It was at the address that Dave provided
7	000073?	7	for us. I'm assuming that's Ms. Mahdavi's property.
8	A Oh, I'm sorry. What was the question?	8	Q But it was in her driveway?
9	Q On 73, is that the list of vehicles that	9	A It was in the driveway of the address I
10	Mr. Freeman provided?	10	believe this is the address here, 915 Fairway Drive.
11	A Yes, that would be the list of vehicles.	11	Yes, the vehicle was sitting in the driveway at the
12	73 and page 74.		address provided.
13	Q Okay. And did Mr. Freeman provide any	13	Q Did Mr. Kelley tell you that?
14	title work for any of the vehicles?	14	A He verified the vehicle was there, yes.
15	A No. He did not. And generally they do	15	He because they can't take a vehicle unless they
16	not, because we repossess such a large number of		check the VIN number to make sure it matches up with
17	vehicles for them, they send us the list over because	17	the paperwork.
18	they finance dealerships, and Dave typically goes out	18	Q Okay. So he entered onto Mrs. Mahdavi's
19	to the dealership and will call us and tell us, okay,	19	property?
20	I've spotted five out of ten cars, they're here at	20	A He did.
21	this dealership, come pick them up.	21	Q And checked the VIN while on her property?
22	And most of the time, he meets my driver	22	A He did.
		_	

8 (Pages 29 to 32)

			8 (Pages 29 to 32)	
	29		31	
1	Q Did he have permission to be on her	1	A I don't know.	
2	property?		Q Other than checking the VIN number of the	
3	A He whenever we do a repossession, we can	3	vehicle, did PAR Services do anything to ascertain	
4	go onto the address and pick up the car, as long as		who had title to the BMW?	
5	we don't breach the peace, and leave.		A No.	
6	Q What time of day was this that the car was	6	Q Is that typical, when you're repossessing a	
7	repossessed?	7	vehicle, that you don't check to see who has title to	
8	A I don't know the exact time, but in the	8	the vehicle?	
9	early morning hours.	9	MR. MARKELS: Objection, relevance. Go	
10	Q It was about 1:30 in the morning?	10	ahead.	
11	A Possibly.	11	THE WITNESS: Am I supposed to answer that?	
12	Q And he rang the doorbell at 1:30 in the	12	MR. MARKELS: Yes.	
13	morning?	13	THE WITNESS: Okay.	
14	A He knocked on the door.	14	A The way it works, our client sends over a	
15	Q Did he ascertain whether anyone was home at	15	repossession order. We go out to pick the vehicle	
16	the time?	16	up. It's up to our client to produce that	
17	A No.	17	information. They don't generally send us a title to	
18	Q Do you know, did he ascertain whether	18	a vehicle, no.	
19	people were sleeping at 1:30 in the morning?	19	BY MR. LEVINE:	
20	A No.	20	Q Okay. When you say it's up to the client	
21	Q Okay. What did he tell you happened when	21	to send that information, do you mean information on	
22	he rang the doorbell?	22	the title?	
	30		32	
1	A He told me he hooked up to the vehicle and	1	A For example, you're asking me if we had a	
2	knocked on the door to see if he could get the keys,	2	title to the vehicle. No, we did not. We didn't	
3	that there was a light on, and he went to the door,	3	need a title to repossess it. We rely on the client	
4	knocked on the door, rang the doorbell, whatever it	4	to have that information on their end.	
5	was, and Ms. Mahdavi came to the door.	5	Q So you just assume your client has good	
6	Q So he noticed a light on before he knocked	6	title?	
7	on the door?	7	A Correct.	
8	A He said there was a light on, and then he	8	Q Where did Mr. Kelley take the BMW after he	
9	knocked on the door, if I can recall from I don't	9	left the scene with the police officer?	
10	know exactly, you know, what order he did that in.	10	A He took it back to our storage facility in	
11	Q Okay. Do you know which light was on?	11	Clinton, Maryland.	
12	A He said there was a light on, so I don't	12	Q Okay. And so about what time did he arrive	
13	know. I'm not going to say, because I'm not going to	13	in Clinton?	
14	assume.	14	A I don't know.	
15	Q Okay. Did he say how long it took	15	Q And do you know what he did with the	
16	Mrs. Mahdavi to come to the door after he knocked on	16	vehicle when he got to the storage facility?	
17	it?	17	A It was put into our storage lot and	
18	A He did not.	18	secured.	
19	Q Are you aware of how long it took?	19	Q Is that indoors, outdoors?	
20	A I am not.	20	A Outdoors, with a you know, we have a	
21	Q Do you know whether she was awake or sleep	21	locked gate. We have an individual who manages the	
22	at the time he knocked?	22	lot who checks the individuals in.	

9 (Pages 33 to 36)

	33		35
1	Q And who is that?	1	Q Who wrote down the inventory?
2	A His name is Joseph Atchison.	2	A I did.
3	Q Did PAR Services perform any kind of		Q Do you recall whether there was a child
4	inventory of the contents of the vehicle?		seat in the car?
5	A When the vehicle initially came in, it was	5	A There was not.
6	locked, and it remained locked for several days,	6	Q How long was the BMW on PAR Services's
7	until we received something in the mail stating it	7	property?
8	was like a certified letter I think Ms. Mahdavi had	8	A I'm going to revert back to the documents
9	sent in stating that she had some money and jewelry	9	here. Let's see. We repossessed it on I believe
10	in the vehicle. And so it was at that time that we	10	this is a fax copy. It looks like May 20th. Yes.
11	had the vehicle because it's a very hard	11	May 20th is the date it was repossessed and it was
12	vehicle when it's locked up, it's very hard to	12	delivered to the auction on May 30th. So 5/20, 2014,
13	gain access to.	13	until 5/30, 2014, is when it remained in PAR's
14	So once we received the certified letter,	14	possession.
15	and I don't remember which one of our guys, a guy who	15	Q Do you know why PAR Services had it for ten
16	worked for us, I don't remember which one it was,	16	days?
17 18	opened it up. I was out there when they opened it	17	A We generally whenever we repossess a
19	up. And the only thing that was in that vehicle was	18	vehicle, it generally sits on our lot until our
20	some paperwork and a pair of boxing gloves.	19	client requests that we deliver it.
21	Now, we could not did not gain access to	20	Q So who made the request that it be delivered?
22	the trunk. O So you were present when the car was	22	
	Q So you were present when the car was	22	A Dave Freeman requested the delivery.
	34		36
1	opened?	1	Q And his request was to take it to BW
2	A I was.	2	Baltimore-Washington Manheim?
3	Q And how was it opened?	3	A Correct. BW Manheim, I get it confused
4	A It's called a break-in kit. It's a wire,	4	too.
5	and they have to there's a wedge that they use to	5	Q And who did Mr. Freeman make that request
6	kind of get the vehicle they have to create like a	6	to?
7	pocket so they can get a tool in that unlocks the	7	A He made that request to me directly.
8	vehicle.	8	Q By telephone?
9	Q And I'm sorry, did you say you don't	9	A Yes. I never met with Mr. Freeman in
10	remember who	10	person during this whole process here.
11	A I don't remember, no. I don't.	11	Q Okay. Did you speak to Mr. Freeman at all
12	Q Okay. Do you have multiple employees who	12	about Mrs. Mahdavi's claim that she owned the
13	would use the kit?	13	vehicle?
14	A Yes, we do.	14	A Yes. I contacted him, because Pentagon
15	Q And what was done with the contents of the	15 16	Federal Credit Union contacted us. So I called him
16	vehicle?		and I said, "Dave, I have a credit union calling us
17	A The contents of the vehicle? They remained		saying that they own the vehicle, and they have faxed
18	in the vehicle. We didn't take the contents out.	18	me over some information." And that's when Dave said
19	They remained in the vehicle and the vehicle was sent	19	"No, there's an ongoing suit that we have with her
20	to Manheim Auction. We notified NextGear what was in	20	husband," and I didn't really get into it with him.
21	there and left it in there. We did not remove	21	I said, "I'll fax you this paper." He
22	2 anything.		said, "Don't worry about it, you're fine on your end,

10 (Pages 37 to 40)

			10 (Pages 37 to 40	
	37		39	
1	the vehicle belongs to us, there's just some other	1 (PAR Exhibit 6 was marked for		
2	issues going on with the dealership that we	2	identification and attached to the deposition	
3	financed."	3	transcript.)	
4	Q Other than Dave Freeman, did you ever speak	4	BY MR. LEVINE:	
5	to anyone else at NextGear about Mrs. Mahdavi's claim	5	Q That's part of responses to request for	
6	that she owns the vehicle?	6	production of documents. Do you recognize this	
7	A I spoke to Mr. Bragdon like once or twice,	7	document?	
8	but just to kind of send him the information and find	8	A I do.	
9	out what was going on with it. You know, just it	9	Q And did you receive this document from	
10	was briefly. It wasn't you know, I was just	10	Pentagon Federal Credit Union?	
11	trying to find out what was going on, because we were	11	A I did.	
12	receiving this was prior to us retaining counsel.	12	Q And do you recall when you received it?	
13	We were receiving stuff from your office,	13	A I received it the day of the repossession.	
14	and then stuff from the courts; so I was just trying	14	Q And did you provide this document to	
15	to find out what was going on.	15	NextGear?	
16	Q So other than Mr. Bragdon, but no employee	16	A I don't know if I sent this wait. Yes,	
17	of NextGear other than Dave Freeman?	17	I did. I did. I faxed this to Dave Freeman, along	
18	A Not that no, not that I can recall.	18	with there was a fax cover sheet that Pentagon	
19	Q Not Lisa Long?	19	Federal Credit Union sent to me along with this, and	
20	A No. I don't I don't recall ever	20	I faxed that to Dave the same day.	
21	speaking to her.	21	Q But the vehicle had already been	
22	Q All right. After PAR Services delivered	22	repossessed?	
	38		40	
1	the vehicle to Baltimore-Washington Manheim, has PAR	1	A Correct. Yes. This all came about after	
2	Services ever had any involvement with the BMW	2	the day it was repossessed.	
3	outside of the litigation?	3	Q And do you know who at Pentagon Federal	
4	A No.	4	Credit Union sent this to you?	
5	Q Now, does PAR Services have insurance to	5	A Can I look back here? It's on the fax	
6	cover a loss in the event it repossesses a car that	6	cover sheet. It was sent from George Davis.	
7	it's not authorized to do?	7	Q Okay.	
8	A Yes.	8	A That's whose name was on the fax cover	
9	Q And did you make an insurance claim?	9	sheet.	
10	A I made the insurance claim. I contacted	10	Q All right. And whose notes are those at	
11	our insurance company, because we were named in this	11	the bottom of the if you look at PAR 6, at the	
12	lawsuit. I originally contacted Mr. Bragdon and	12	bottom.	
13	NextGear to find out what was going on. And when I	13	A Those are my notes. They were given to me	
14	wasn't getting anywhere there, and I kept receiving	14	by Pentagon Federal Credit Union.	
15	stuff in the mail, that's when I contacted our	15	Q And the vehicle was still on your lot when	
16	insurance company and advised them that we were being	16	this was given to you?	
17	named in a lawsuit.	17	A Correct.	
18	And I sent them, you know, what information	18	Q Did NextGear ever show you the title that	
19	I had. And then that's when they retained counsel on	19	they possessed to the BMW?	
20	our behalf.	20	A No, I never received a copy of that.	
21	Q If you can look at what's been marked as	21	Q So is this the only title that you ever saw	
22	PAR 6.	22	to the BMW?	

11 (Pages 41 to 44)

41 43 1 A It is. 1 (PAR Exhibit 7 was marked for 2 2 MR. MARKELS: Objection. Not reflected identification and attached to the deposition 3 3 there, and irrelevant. Go ahead and answer to the transcript.) 4 BY MR. LEVINE: 4 extent you can. 5 5 A I believe this is, yes, the only copy that Q If you could look at what's been marked as 6 6 PAR 7. I saw. 7 7 BY MR. LEVINE: A Okay. 8 8 Q Okay. Other than this document, did you Q Do you recognize this document? 9 see any other documents that would have indicated 9 I do. 10 10 ownership of the BMW? Q And had you seen this letter prior to 11 MR. MARKELS: Again, objection. That's not 11 preparing for the deposition? 12 12 what it states. But go ahead and answer as best you Yes. This is the letter that I received or 13 13 that PAR had received via certified mail. And this 14 A Can you repeat the question? 14 is the letter that prompted us to go into the vehicle 15 15 BY MR. LEVINE: to see if there were any belongings in there. And 16 16 Q Other than this document, did you see any that's how we determined there was no money and no 17 other document that would indicate ownership of the 17 jewelry. 18 BMW? 18 Q Now, if Pentagon Federal Credit Union sent 19 19 MR. MARKELS: Same objection. Go ahead. you information on the 20th, regarding its interest 20 A Nothing with Ms. Mahdavi's name on it. No. 20 in the vehicle, why did you wait until you received 21 21 this letter before going into the car to inventory This is the only -- again, the only title that I 22 recall seeing with anybody's name on it. 22 it? 42 44 1 Repeat that again. I'm sorry. BY MR. LEVINE: 1 2 2 Q Okay. So you didn't see any document that If you knew that Pentagon Federal Credit 3 had NextGear's name on it stating that it owned or 3 Union was claiming interest in the vehicle, but you 4 4 didn't do an inventory at that time? had an interest in the BMW? 5 5 Well, the driver did a condition report and The email that was forwarded to us. 6 Q And nothing else besides the email? 6 indicated on the condition report that the vehicle 7 7 was locked. We didn't have any need to go into the A No. 8 Did Mr. Kelley ever tell you any statements 8 vehicle at that time. We didn't feel a need to go 9 9 that Mrs. Mahdavi made to him? into the vehicle until we received this letter. 10 No. 10 Q And why did you feel a need to do it 11 Has PAR Services done any investigation on 11 because of the letter? 12 whether or not Mrs. Mahdavi owns the BMW? 12 A Because the customer -- Ms. Mahdavi, was 13 13 insinuating that there was money and a Cartier watch No. We were always contacted by Pentagon 14 14 in the vehicle. So at that time, we felt that it was Federal Credit Union or your attorneys' office. 15 15 Q So is it fair to say that what PAR Services necessary to check into the vehicle, to get into the 16 knows about Mrs. Mahdavi's interest in the vehicle, 16 vehicle to see if there was any of these items in 17 17 it only knows what others have told it? there. You know, when somebody says there's money or 18 18 a watch, then -- other than that, we try to stay out Correct. 19 19 And does PAR Services have any information of the vehicle as much as possible unless we need to 20 that would show that Mrs. Mahdavi was involved in any 20 go into the vehicle. 21 fraudulent activity with respect to the BMW? 21 Q The vehicle was on PAR Services's secured 22 22 We would have no knowledge of that. lot?

12 (Pages 45 to 48)

45 47 1 determination? 1 A Correct. 2 2 So if the vehicle would have stayed locked, A No. But when we received the letter, we 3 nothing would have been removed from the vehicle? 3 immediately went into the vehicle, so they didn't 4 4 Correct. unlock it the day before it was going to the auction. 5 5 So why did you feel the need to open the We got the vehicle on the 20th. And when did we Q 6 vehicle, again? 6 receive the letter? The 23rd. So -- or whatever 7 7 date the -- was it the 23rd? A Again, you know, when Ms. Mahdavi is 8 8 claiming there is \$2500 and a Cartier watch in the She sent the letter -- I don't know if we 9 9 received it on the 23rd or if that's the date that vehicle, before that vehicle leaves to go to auction, 10 10 we want to see if these items are actually in there, she wrote it. Oh, the 23rd. That's the day we went 11 because once it leaves our lot and goes to the 11 into it. The day that we received the letter. 12 12 auctions, you know, at that point if these items were Q Do you have any knowledge of NextGear's 13 13 claims against BW Auto? in there and it went to the auction, the auction 14 could easily come back and say no, this vehicle was 14 A No. 15 15 delivered here, there was nothing in the vehicle. O Has PAR Services had any involvement in the 16 16 litigation between NextGear services and BW Auto? So we needed to remove that liability from 17 17 us. A 18 Q Do you only inventory vehicles if a vehicle 18 Q You haven't had to give any testimony in 19 19 owner makes an allegation that there's specific that matter? 20 contents in it? 20 A No. 21 21 A No. The vehicle is inventoried when it's O Provide any documents? 22 22 repossessed. If they cannot get into the vehicle, No. The only documents that I've provided 46 48 1 have been to our attorney and the documents that I they have to put in that it's locked. If they can 1 2 2 see items through the window, they'll write it on the had -- that are in here that were sent to Dave 3 condition report. Prior to a vehicle going into the 3 Freeman. 4 4 auction, we have to clean all the personal property Q Do you know who PAR Services dealt with at 5 5 -- and that's another reason, we have to clean all Manheim when the BMW was being delivered? 6 the personal property out of the vehicle prior to 6 A Not specifically. They would have dropped 7 7 sending it to the auction. it off, and when they go to the gate, they check the 8 8 We have to make our best effort to get into vehicle in, get their condition report stamped, and 9 9 the vehicle if it's locked, because the vehicles then they are told where to put the vehicle at. 10 10 technically cannot be sent to the auction without the So the document that's PAR Services 000079? 11 11 property. But with this particular vehicle, with Yes. I don't have a number on the bottom 12 everything that was going on, you know, it was 12 here, but I'll take your word for it. 13 unlocked, we did an inventory report, we told Dave 13 This. Q 14 14 what was in it, he told us leave whatever is in there A That's it, yes. 15 15 What's Securitas Security? in there, and send it to the auction. 16 16 Which there wasn't anything in there other A That's just the Spanish and English. 17 17 than a set of boxing gloves and some paperwork. Q That's not a company name? 18 Q But if the letter didn't come in and it was 18 No. It's security -- I'm assuming --19 going to auction, you would have opened the vehicle 19 because they have Spanish speaking drivers, so I'm 20 and inventoried it? 20 almost certain -- does anybody know Spanish in the 21 21 Yes. Yes. room? I think that's Spanish for "security." 22 22 So you didn't need the letter to make the Where it says "Subject to inspection,"

13 (Pages 49 to 52)

		Т	13 (rages 49 to 32)
	49		51
1	"date, time, and security," there's no Spanish.		person that gave me this information here.
2	A No, sir, I don't know, is that a Spanish		Q Why was she giving you information about
3	word? I'm just asking. I don't know. Is that		Mrs. Mahdavi's employer?
4	"security" in Spanish?		A She was just giving me information on
5	Q I don't know.	5	Ms. Mahdavi. I explained to her we picked up the car
6	A This is the auction this is what they	6	for NextGear. She was saying, "No, we have this loan
7	stamped on here.	7	through somebody else," and she gave me the
8	Q Okay. And it says in handwriting above	8	information that she had. You know, it wasn't
9	that, "Deliv to BW," it looks like "AE."	9	something that I requested. She just said, "Here's
10	A Right.	10	the information that I have, this is our vehicle that
11	Q What's BWAE?	11	we financed and this is what we have on file."
12	A Baltimore-Washington Auto Exchange.	12	Q When you say this is what we have financed,
13	Q And is that Manheim?	13	did she give you information about the loan,
14	A It is.	14	Mrs. Mahdavi's loan?
15	Q Did you ever speak to George Davis at	15	A No. Well, they sent over the title. And I
16	Pentagon Federal?	16	don't know if the loan information is on the cover
17	A Yes, I did. He's the one that initiated	17	sheet. But she just said that they had a that
18	the kind of got the ball rolling, I guess.	18	that car was currently they held the note on that
19	Q And what was your conversation with him?	19	car.
20	A He contacted our office and stated that we	20	Q Okay.
21	repossessed the vehicle and that they did not order	21	A So repossession verification. Okay. So
22	the repossession. And I pulled up Pentagon Federal		they just sent the verification sheet. So no, they
	50		52
1		1	
1 2	Credit Union in our system and I saw that we didn't	1 2	didn't send me the terms of the contract or anything
3	have any vehicles for them currently on our lot. And so that's when I pulled up the last six of the VIN	3	like that.
4	number, and then saw that it was for NextGear.	4	Q Okay. So they what number is that, PAR
5		5	A 6.
6	Q And you provided that information to him? A I did.	6	Q 6. That was sent to you as a followup to
7	Q Did you just have one	7	your conversation with David George George Davis?
8	A Actually no. I did not provide that	8	A Correct. He faxed this information over.
9	information to him. I told him I would need to get	9	He faxed it over and called. And that's when I
10	his number and contact him back. Because at that	10	followed up and contacted Pentagon and spoke with the
11	point, I didn't know if it was him. We get people	11	woman there. And I don't remember her name.
12	that call in all the time and say they're this person	12	Q And did anyone at Pentagon Federal Credit
13		13	Union tell you give you any instructions on what
14	or that person. So I needed to be able to identify that	14	to do with the vehicle?
15	that was actually Pentagon Federal Credit Union and	15	A No.
16	that it wasn't a bogus call. So I told him I would	16	Q Did you ask for any instructions from them?
17	call him back. So I found a number for Pentagon	17	A No. I gave them NextGear's information and
18	Federal Credit Union that I knew was a good number.	18	advised them to contact NextGear.
19	I contacted that number. And that time I actually	19	Q And then you never heard back from Pentagon
20	got a woman on the phone who I spoke with.	20	Federal?
21		21	A No.
22	Q Do you recall who that person was?A I don't remember her name. She's the	22	MR. LEVINE: That's all I've got.
	A I UUH ETEMEHIDEI HEI HAME. SHE S UIE	144	MIN. LL VIIVL. That's all I've got.

Case 1:14-cv-00648-TCB, Document 58-15, Eiled 12/16/14, Page 15 of 25 PageID# 640 DEPOSITION OF CORPORATE DESIGNEE, APRIL MARIE RECTOR CONDUCTED ON MONDAY, NOVEMBER 17, 2014

14 (Pages 53 to 55)

		53		55
1	MR. BRAGDO	N: Nothing.	1	CERTIFICATE OF SHORTHAND REPORTER-NOTARY PUBLIC
2	MR. MARKELS	S: Done. We'll read.	2	I, Lee Bursten, the officer before whom the
3	THE REPORTE	R: Mr. Markels, are you	3	foregoing deposition was taken, do hereby certify
4	ordering a copy of this	transcript?	4	that the foregoing transcript is a true and correct
5	MR. MARKELS	S: Yes.	5	record of the testimony given; that said testimony
6	THE REPORTE	R: And Mr. Bragdon?	6	was taken by me stenographically and thereafter
7	MR. BRAGDON	N: Yes.	7	reduced to typewriting under my direction; that
8	(Signature havin	g not been waived, the	8	reading and signing was requested; and that I am
9	deposition of PAR SER	EVICES, INC., By and through its	9	neither counsel for, related to, nor employed by any
10	Corporate Designee, Al	PRIL MARIE RECTOR, was concluded	10	of the parties to this case and have no interest,
11	at 3:39 p.m.)		11	financial or otherwise, in its outcome.
12			12	IN WITNESS WHEREOF, I have hereunto set my
13			13	hand and affixed my notarial seal this 27th day of
14			14	November, 2014.
15			15	My commission expires June 30, 2019.
16			16	
17			17	
18			18	
19			19	
20			20	LEE BURSTEN
21			21	NOTARY PUBLIC IN AND FOR
22			22	THE DISTRICT OF COLUMBIA
		54		
1	ACKNOWLE	EDGEMENT OF DEPONENT		
2	I, APRIL MAR	IE RECTOR, do hereby		
3	acknowledge that I has	ve read and examined the		
4	foregoing testimony, a	and the same is a true, correct		
5		otion of the testimony given by		
6	-	ns appear on the attached Errata		
7	sheet signed by me.			
8				
9				
10	(DATE)	(SIGNATURE)		
11				
12				
13				
14				
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16 17				
18				
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